

Koraunui Care Centre Holiday Programme Terms and Conditions

Hours of Opening:

We are open between 7am – 5.45pm during the school holidays.

Location:

We are primarily located in Care Centre, Koraunui School, 17 Kairimu Street and also have use of the hall and facilities.

Age of Children:

Children's ages range from 5 – 14 years.

Enrolment Procedure:

All families must complete and return an enrolment form before their child can participate in the programme. If any of the information provided on the form changes, it is the **parents'** responsibility to inform the centre **in writing** as soon as possible.

Fees:

As fees may differ depending on what activities are being offered please refer to the holiday programme booking sheet for the daily costs.

Payment:

Payment in cash/eftpos can be made in the school office, by automatic payment or a WINZ payment. All fees must be paid in advance of the programme commencing.

WINZ payments may not meet the full cost. We will invoice you directly for the balance.

You must pay for the days that your child is booked in, whether they attend or not, this includes public holidays.

If you fail to collect your child by 5.45pm, there is a penalty of \$10.00 for every 5 minutes or part thereof, per child, over time. (See policies available at the Programme Centre).

Any charges incurred in recovering outstanding fees will be passed on to the parent/caregiver.

WINZ:

We are Child, Youth and Family Service approved, which means that families that qualify will be able to get a subsidy from WINZ to help with their fees. If there is a shortfall between the funding available and our fees, you must **meet** this shortfall **yourself**. Once you apply for and receive a WINZ subsidy, it is **your** responsibility to let WINZ know of any change in your circumstances, including cancelling your funding if you no longer require care.

Ratio:

Our child/adult ratio is 1:10.

Occasionally in cases of emergency within our community and at the discretion of the co-ordinator, this ratio can be increased. Our ratio whilst on an outing around water is 1:6.

Absences:

Please let the supervisor know as soon as possible if your child is going to be absent from the programme. This can be done by ringing/texting the Centre's mobile, Ph: 027-241-3028 and leaving a message if no one is available at the time.

Lunch – Morning and Afternoon Tea:

Please provide your child his/her own **healthy** morning tea, lunch and a drink.

Afternoon tea will be provided. If your child has any food allergies, please ensure this is clearly stated on the enrolment form. Every care will be taken to ensure your child does not eat products that you have informed us they are allergic to.

Sick Children:

Please **DO NOT** send along children who are sick, as we do not have the facilities to care for them. If a child becomes ill during the programme hours, parent/caregivers will be called and asked to collect their child.

Delivering and Collection of Children:

Please do not drop your children off before 7am. You will NOT be permitted entry to Care Centre.

All children are to be delivered to and collected from the centre by their parent/caregiver. This applies to all sessions. Only people stated on the enrolment form may collect your child from Care. If this arrangement can't be met and the normal person is unable to collect the child/ren, please ring and let us know who is collecting your child. We will not release any children to an unauthorised person. Children must be collected by 5.45 a late pickup fee will apply.

Unaccompanied Release:

If at any time you wish your child to be released from Care to walk/ride home on their own, you must sign the release form and phone on the day this is to occur.

Sole Charge Staffing:

During the programme when numbers are 7 or lower, we may only have one staff member on duty. In the case of an emergency there will be a back-up person available at short notice. Please indicate you have read and understood this.

Attendance Register:

Please sign the attendance register when delivering and collecting your child.

Emergencies:

In the case of a serious accident or illness involving your child, the staff will contact you, to enable you to take your child to a medical facility. They will also call an ambulance if they deem it necessary. In a civil emergency, the staff will remain at the centre until all the children are collected. The centre has adequate emergency supplies available to them.

Confidentiality:

At all times the programme will comply with the requirements of the Privacy Act 2020.

Behaviour Management:

We use behaviour management techniques that encourage positive self-esteem development. It is our goal to ensure that children and families experience an environment where they are safe, secure, respected and their dignity is protected. This is done through the use of positive reinforcement and a stimulating and varied programme to guard against boredom. Every effort will be made to help your child settle into the programme.

If a child's behaviour is consistently harmful to other children, parents can be asked to remove him/her from the programme, after going through the process outlined in the behaviour policy.

Smoke Free Policy:

By law, Koraunui School has a total smoke free policy in place, covering its grounds and buildings.

Toys and Valuables:

Any items brought by children to the programme are the children's own responsibility. Please do not send them with any money or valuables.

Movies:

From time to time, the centre will, using their discretion, view a PGR movie (e.g.) Shrek/Cats and Dogs, Willy Wonka etc. These movies will always be age appropriate and if you do not wish for your child to view such material, please inform the supervisor who will advise you of the days you will need to make alternative childcare arrangements.

Policies:

Copies of our policies are available on request. Please ask the supervisor.